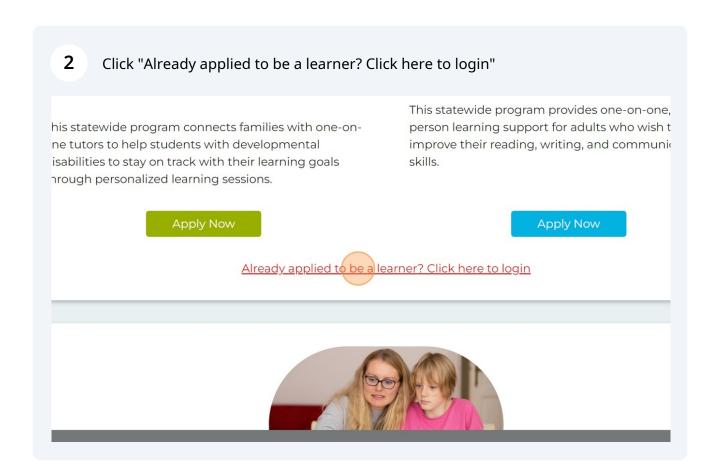
ElevateDD Account Manager User Guide



1 Navigate to https://elevatedd.learningaidohio.org/



Enter your email and password. Please be sure to enter the same email address that you used to create your ElevateDD Learner account.

Sign In Create Account

Email

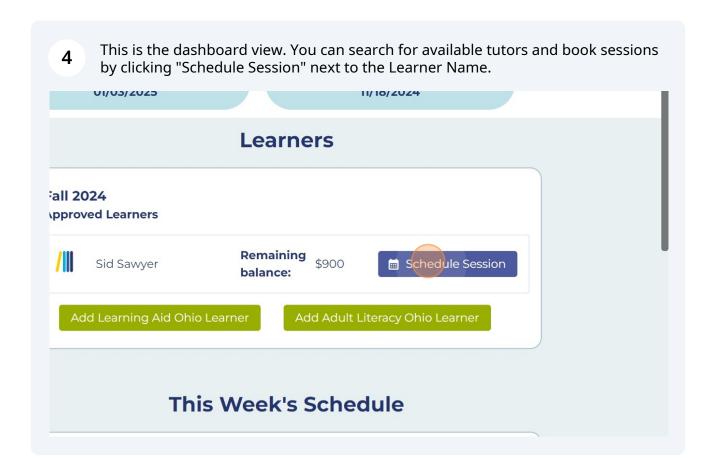
Enter your Email

Password

Enter your Password

Sign in

Forgot your password?

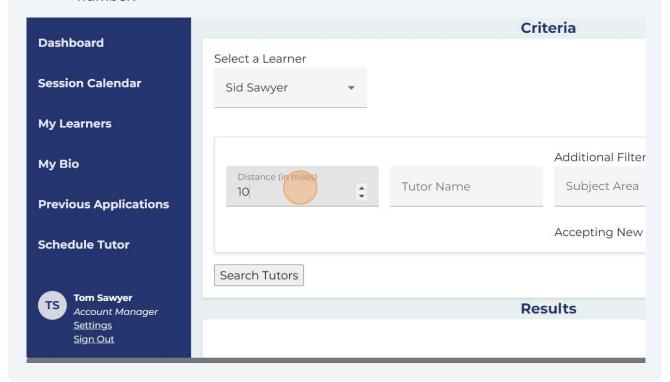


5

On this page you can update your search criteria for a tutor. You can:

- Update the distance
- Search by tutor name
- *At this point, the tech is not ready for you to search by subject or therapy type. Please leave these fields blank.

Tip: If your tutor is not showing up, try expanding the mile radius to a larger number.



Swipe the toggle button over so that you are viewing tutors who are accepting new learners.

Additional Filters
Subject Area
Accepting New Learners

Results

Sort by

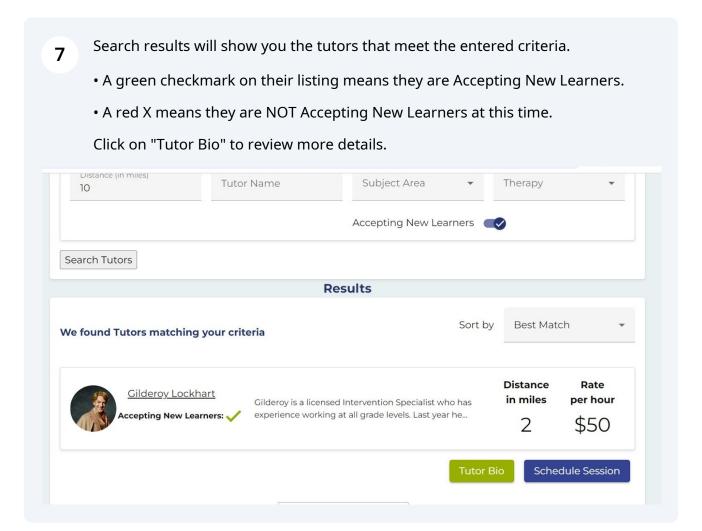
Best Match

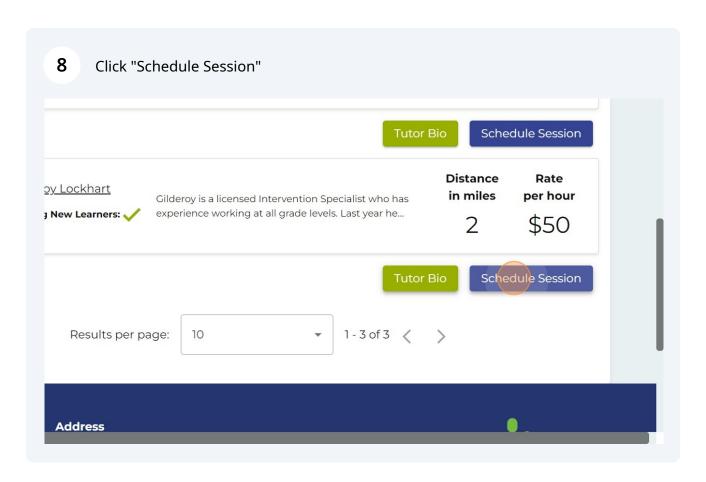
Results per page:

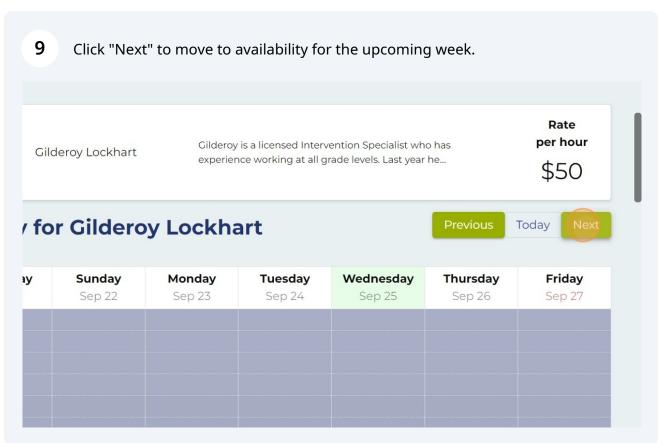
10

1-0 of 0

1-0 of

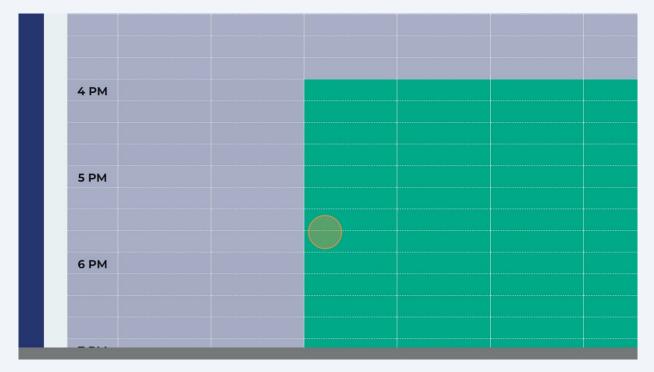


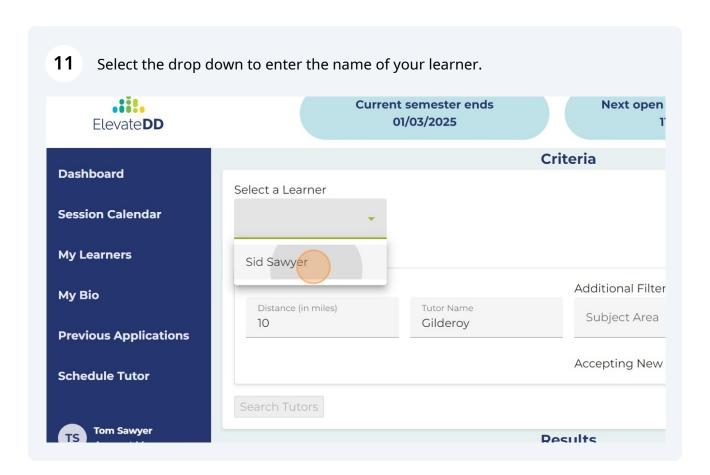


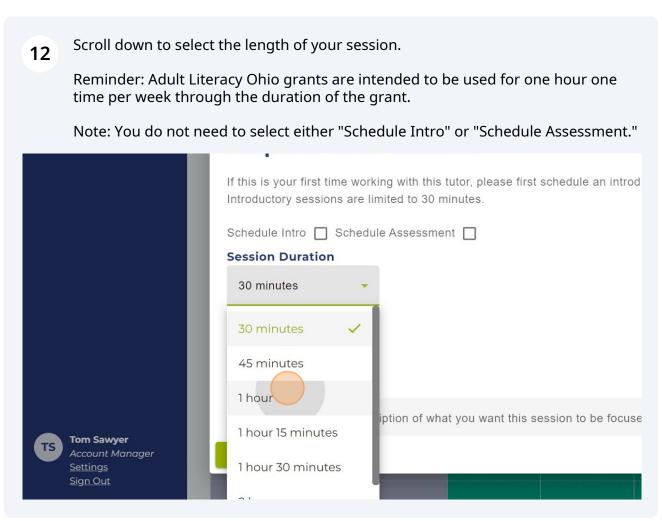


The timeslots colored green are available for booking. Click on the timeslot that you would like to book.

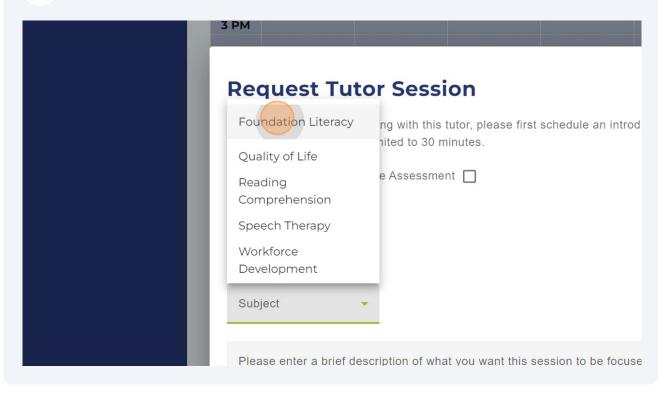
Note: You can book a session at any time, but it is not considered confirmed until the tutor marks it as "Accepted" in the system.

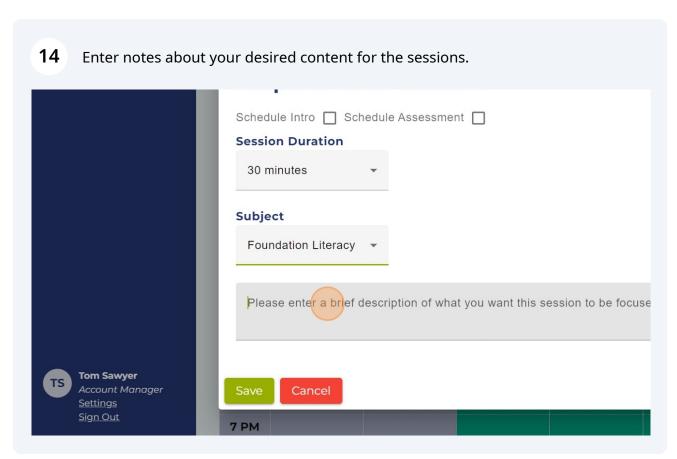






13 Click on the "Subject" dropdown to select a focus for your session.



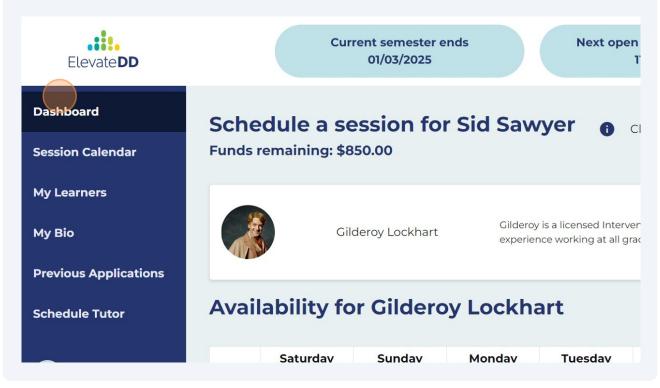


Be sure to hit "Save" so that your request is captured in the system.

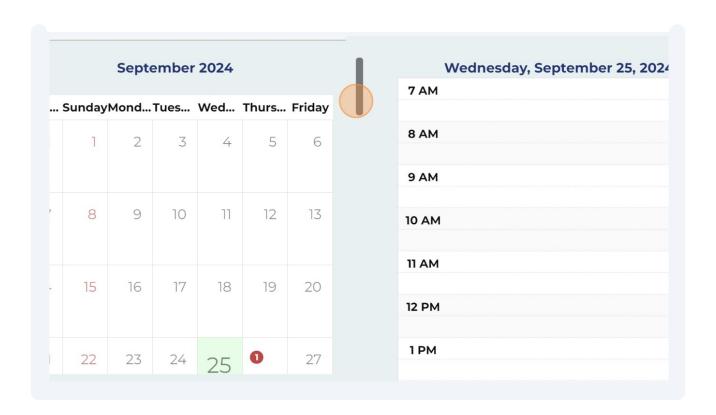
| Schedule Intro | Schedule Assessment |
| Session Duration |
| 1 hour |
| Subject |
| Foundation Literacy |
| Please enter a brief description of what you want this session to be focuse |
| Save | Cancel |
| Sa

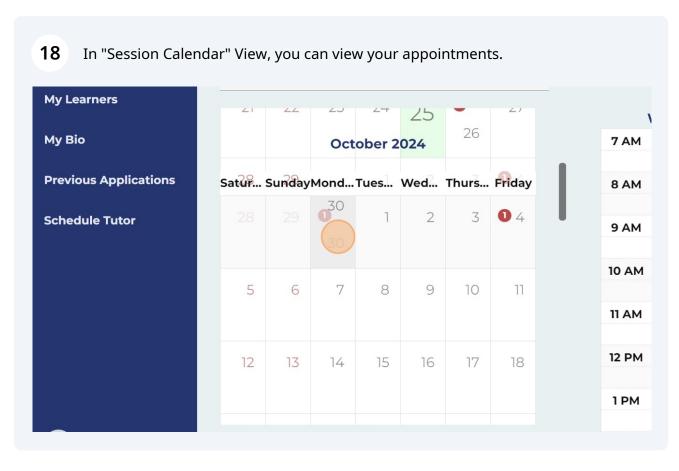
When a paid appointment is scheduled, it will show your remaining balance for the grant at the top of the dashboard page.

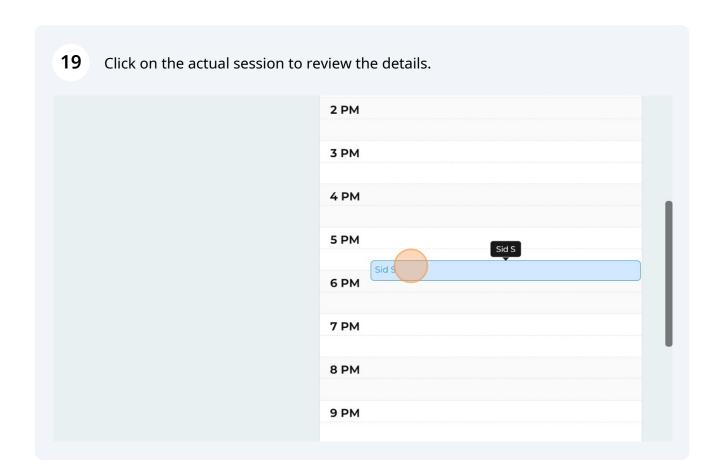
Note: Please disregard the dates that display at the top for current semester ending and enrollment beginning. This is for our sister program, Learning Aid Ohio. Please reference your emails from info@adultliteracyohio.org for grant start and end dates.



17 Your requested appointments will now show on the calendar. Learners Dashboard Session Calendar Fall 2024 **Approved Learners** My Learners Remaining \$850 Sid Sawyer My Bio balance: **Previous Applications** Add Learning Aid Ohio Learner Add Adult Li **Schedule Tutor** This Week's Sched

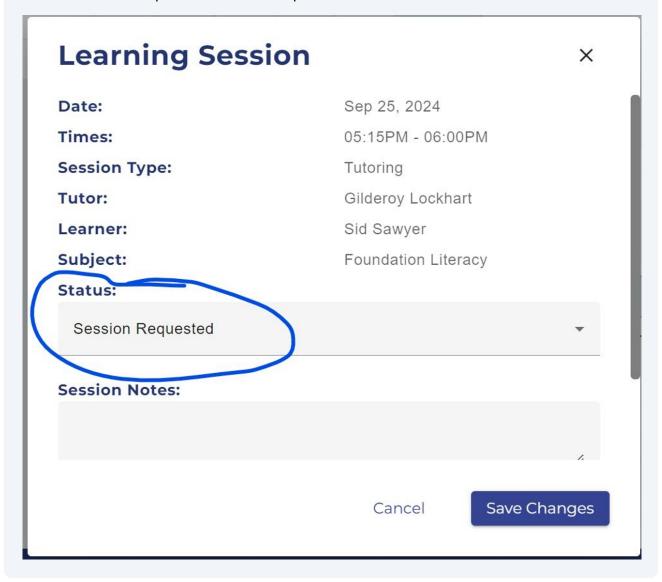




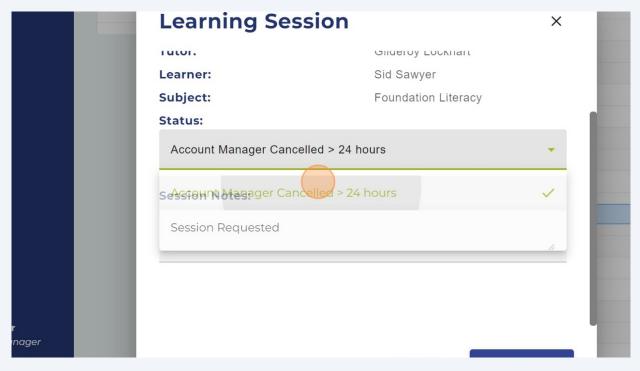


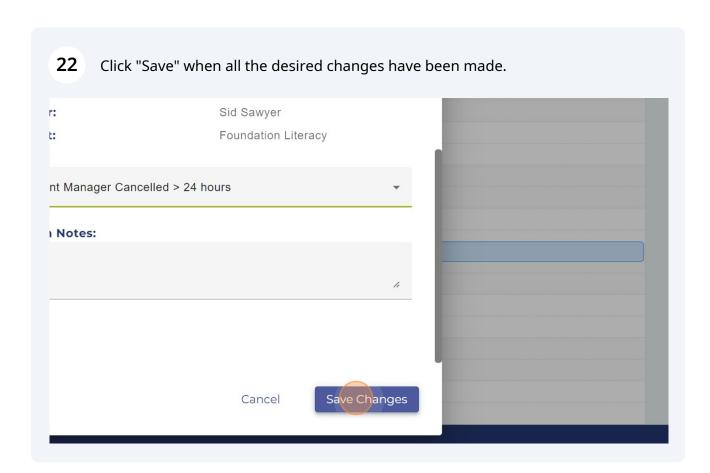
The status will be "Session Requested" until the tutor has confirmed and accepted the request on their end.

Note: Once the tutor has accepted your appointment request, you will receive a text if a cell phone number was provided.

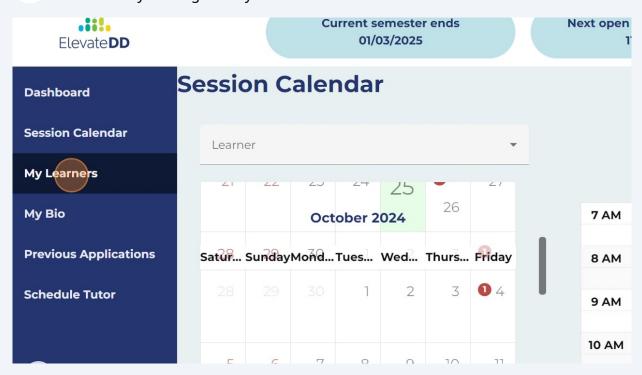


To cancel an appointment, select "Account Manager Cancelled > 24 hours" in the status dropdown.





Account Managers can update their learner's information and see present funding amounts by clicking on "My Learners" in the menu to the left.





Step